



**WORLD OF
NATIONS
CELEBRATION**

COUNTRY MANUAL 2027



Updated:
9/14/2026
AR

Table of Contents

Event Hours & Admission.....	3
Country Meeting Schedule	3
Registration - Forms & Payment Due Dates	4
Responsibilities of Country Chairperson	6
Event Rules & Regulations	7
Health Inspection	13
Three-Strike Penalty System	15
Event Components for Countries	16
Equipment & Space	19
JFRD Tent Requirements	20
Electrical	22
Decorations	22
Wristbands & Parking Passes	22
Event Load-In & Load-Out Procedure.....	23
Country Supporter	24
Country Insurance Requirements & Indemnification.....	25
City of Jacksonville Event Code of Conduct.....	28
WONC Awards	29

Please note: All registration forms and insurance information are separate online forms, separate from this manual document.

World of Nations Celebration

The *World of Nations Celebration* is committed to educating and inspiring our community through meaningful cultural exchange. Held each spring in downtown Jacksonville, this international exposition brings together over 30 nations to provide an engaging, hands-on learning experience for visitors of all ages. Through authentic cuisine, cultural exhibits, traditional merchandise, and live performances, we aim to deepen understanding, spark curiosity, and promote respect for the diverse cultures that shape our world. At its core, the celebration is a living classroom—where global education comes to life.

As you participate as a Country Representative in this annual event, the WONC Country Manual provides you with an overview of guidelines designed to help you have the best experience possible. Your acknowledgement of the Rules & Regulations within this manual is required.

For questions, contact our team at wonc@coj.net or 904-255-5440.

Event Hours & Admission

Saturday, February 27, 2027 (open to public)	10:00 a.m. - 7:00 p.m.	\$8.50 (subject to change)
Sunday, February 28, 2027 (open to public)	10:00 a.m. - 6:00 p.m.	\$8.50 (subject to change)

**** There will be no Field Trip Day for WONC 2027. The event will be for 2 days only. ****

Country Meeting Schedule

The Office of Sports & Entertainment will hold several meetings in advance of the event. The Country Chairperson for each organization is required to attend every meeting. If the Chairperson, or a designated representative, cannot attend a meeting, it is their responsibility to notify the Office of Sports & Entertainment of the absence in advance and make other arrangements to meet set deadlines.

Absence from a meeting will not be an excuse to miss established deadlines. Should additional time be required to complete a form, the Country Chairperson must obtain prior approval in writing from the Office of Sports & Entertainment.

MEETINGS

Country Meeting #1 Thursday, October 8, 2026	6:30 PM	TBD
Country Meeting #2 Thursday, December 10, 2026	6:30 PM	TBD
Country Meeting #3 Thursday, February 18, 2027	6:30 PM	Ford on Bay

Registration - Forms & Payment Due Dates

Registration for 2026 Returning Countries - FORM 1:

Registration Opens: Tuesday, September 15, 2026, 8:00 AM

Registration Closes: Tuesday, October 6, 2026, 11:59 PM

Registration FORM 1 & Deposit Invoice Due: Tuesday, October 6, 2026, 11:59 PM

Open Registration for 2027 - FORM 1:

Registration Opens: Wednesday, October 7, 2026, 8:00 AM

Registration Closes: Monday, October 12, 2026, 11:59 PM

Registration FORM 1 & Deposit Invoice Due: Monday, October 12, 2026, 11:59 PM

Submission of FORM 2:

Registration FORM 2 & Balance Invoice will be emailed to you after Thursday, October 8, 2026.

Registration FORM 2 Due: Monday, November 16, 2026, 11:59 PM

Registration Balance Invoice Due: Monday, November 16, 2026, 11:59 PM

ADD-ON EQUIPMENT Fees Due: Thursday, December 10, 2026, 11:59 PM

(Additional fees can be added for power equipment, tables and chairs. Due to limited inventory and increase in needs, tents, tables and chairs will not be available to be **added once onsite.**)

Both Form 1 and 2 must be fully completed and submitted by the stated deadline to be considered for participation. Submissions with unanswered questions, incomplete sections, or incorrect or missing supporting documents will be considered incomplete.

Responses such as “To Be Determined”, “To Be Announced”, or “Not Applicable” will not be accepted in place of required answer.

If you are unsure how to answer a question or what information to provide, please contact a member of our staff for clarification **before submitting either form.**

Registration Fee

The fee to participate in **WONC 2027** is \$730.00 per registered country. A “country” is defined as a geographical region with a governing body. Representation by a nonprofit organization for any country is subject to approval by the Office of Sports & Entertainment. Each single nonprofit organization is allowed to represent one (1) single country. The registration fee is required for each country. The preferred method of payment is credit or debit card. Check or money order is also accepted and must be made payable to **City of Jacksonville**. Check memo line should include “Office of Sports & Entertainment - *Country Name*”. The following options are the only available choices for country spaces. Personal pop-up tents will not be allowed except for food prep areas behind your country tent, and requests for additional space outside of the following options will not be accommodated.

\$730.00 Registration Fee includes:

- One (1) 20' x 20' Tent
- One (1) Banner for Country
- Four (4) 8-Foot Tables
- Eight (8) Chairs
- One (1) Quad box

Tent Upgrade Package: Registration Fee + \$360.00 = Total \$1,090.00

- Upgrade to a 20' x 40' Tent

Registration Fee also includes the following:

- Five (5) WONC T-shirts, additional T-shirts can be purchased at the cost of \$15.00 each.
- Up to Forty (40) wristbands, additional wristbands can be purchased for \$6.50 each per day.
- Up to Eight (8) parking passes, additional parking can be purchased for \$12.00 per spot per day.
- Signage as follows:
 - Menu Board
 - Supporter Board (upon request)
- Access to water (Country MUST provide its own potable water containers and cart to transport water)
- Disposal receptacles for trash, grease and wastewater
- Daily trash pick-up service
- Advertising and promotion
- Roaming security (24-HR from Load-in on **Friday, Feb. 26, 2027**, through **Sunday, Feb. 28, 2027**, at 11:59 PM)

Proof of Nonprofit Status

Only registered nonprofit organizations are eligible to participate in this event. Each nonprofit organization must provide the Office of Sports & Entertainment with proof of active nonprofit status at the time of registration. If your nonprofit organization is tax-exempt, you must also provide a copy of your Certificate of Exemption for sales tax to be waived.

W-9 Form

Each organization must submit a current completed Internal Revenue Service (IRS) Form W-9.

- W-9 Form must be the 'Rev. March 2024' version and completely filled out including signature.
- This form must reflect the name of the nonprofit participating in the event and name of insurance.
- Address must match the current IRS registration for the nonprofit organization.

Competing Representation & Dispute Resolution

Only one nonprofit organization will be permitted to register to represent a country for the event. A single country may not be represented by two organizations, but multiple organizations may elect to work together under a single nonprofit organization to represent a country.

The organization that represented the country during the prior event year has the first right to represent the same country in **2027**. However, this does not guarantee acceptance of participation. The deadline to re-represent a country from WONC **2026** will be **Tuesday, October 6, 2026, 11:59 PM**. If this organization does

not confirm their registration (including deposit payment completion) by **Tuesday, October 6, 2026, 11:59 PM** then the country becomes available for another organization to represent.

In order to accommodate organizations wishing to participate as a country, each nonprofit organization may register to represent a maximum of one (1) country only.

If two different nonprofits attempt to register to represent a new country, and that country was not represented the prior event year, the Office of Sports & Entertainment will convene with the two organizations to see if they can work together to represent the country in question. If efforts fail at co-representation, then both organizations will be required to present their event plan before a review panel. This panel will decide which organization will represent the country in question at the event if space is available. In the organization's presentation, they will need to present a convincing case by demonstrating their educational component and at least two of the following: cuisine, merchandise, or entertainment. Presentations should include examples of culturally authentic displays for the event. Presentations will be evaluated on the following criteria: quality of content, strength of educational component, creativity, and overall consideration of the review process. The nonprofit chairperson(s) is not required to be from the originating nation but must be able to represent the country in a proper and respectful manner.

Responsibilities of Country Chairperson

Participating in WONC as a Country Chairperson requires a significant time commitment. Planning and preparing for the event, load-in, setup and load-out are all lengthy processes. In addition, there are several mandatory meetings, deadlines and event hours to fulfill.

Participating in the event will require approximately 45 hours of time on-site at the event between the days of Friday through Sunday. This does not include pre-planning time invested by your organization. Responsibilities include, but are not limited to:

- The Chairperson must attend **ALL** meetings or designate a representative to attend the meetings in their place.
- The Chairperson, or designee, **MUST** remain on-site at the event during event hours and during load-in and load-out. Contact information for the Chairperson, or designee, must be provided in advance.
- The Chairperson ensures that all forms, questionnaires, and payments are submitted **ON TIME**. If this is not possible, the Chairperson must obtain written approval from the Office of Sports & Entertainment to make alternative arrangements prior to the due dates.
- The Chairperson is ultimately responsible for their organization's display area and for the organization's understanding of and compliance with event policies, procedures, changes, updates and regulations of the City of Jacksonville (refer to "Rules & Regulations" section on pages 7-12).
- The Chairperson is responsible for distributing the event wristbands and parking passes on behalf of the organization. It is highly recommended that wristbands and parking passes are distributed to vendors before the first day of load-in.
- The Chairperson is responsible for communicating all display and operational changes and/or revisions to the Office of Sports & Entertainment and obtaining approval when necessary.

Rules & Regulations

The following Rules & Regulations have been enacted to maintain the mission and goals of the event and to ensure the welfare of each of its participants and the public. The City of Jacksonville fully expects each organization, their participants, vendors, volunteers, and staff to comply with all established event rules and regulations as set forth in this manual and by any applicable local, state, and federal laws. Throughout the event, staff from the Office of Sports & Entertainment will monitor compliance with the following:

1. Any person observed or reported to be in non-compliance with event rules, code of conduct and regulations will cause the nonprofit organization to be subject to the event's Three-Strike Penalty System. This applies to all staff, vendors, volunteers, and other participants contracted and/or coordinated by the organization. Further failure to comply with code of conduct may result in removal from the event site.
2. The registered nonprofit organization is responsible for all volunteers and vendors in their display area, even if they are independent vendors. These volunteers and vendors are subject to the same rules and regulations of the event and failure to abide will result in a strike for the organization.
3. Organizations are required to meet established deadlines for submitting payments, documents, and information for their successful participation in the Event. Failure to submit payments and documents on time may result in the termination of an organization's registration for participation. If your registration is terminated, registration fees will not be refunded, and another organization may be allowed to register to represent the original organization's country.
4. If a country decides not to participate in WONC, all funds will be forfeited and are non-refundable including the registration fee, electrical fee, add-on equipment rentals and any additional t-shirts, wristbands, parking and/or signage that is purchased.
5. I understand that the details and occurrence of WONC are subject to change and may be canceled or changed at any time by the City of Jacksonville in its sole discretion for any reason, including but not limited to, efforts to abide by local, state or federal health and safety regulations, declarations, laws or other mandates.
6. No commercial vendors are allowed as sole representatives of a country. All presenting organizations must be nonprofit organizations with an active status, registered with the Florida Department of State, Division of Corporations, or another state's division of corporations.
7. All items for sale must be culturally relevant and manufactured or crafted in a style that is traditional and unique to the country. Countries are not permitted to sell items marked "Made in" a country other than the one being represented unless these items are indigenous to your country.
8. All participants are encouraged to wear cultural clothing and/or traditional garments during the event. Apparel must be appropriate for all ages and never in poor taste, too revealing, or in disrepair.
9. All booths, vendors, etc. must remain open during all event hours.
10. For public safety reasons, loading in or out during event hours will be restricted to transporting items by hand or hand-truck only through designated entrances only.
11. No vehicles, including motorized carts, are allowed in the event space during public open event hours. Any exception must be approved in advance by the Office of Sports & Entertainment.

12. Equipment provided by or rented from the City of Jacksonville must be used only for its intended purpose. If the item is damaged, charges for repair and/or replacement will be assessed immediately, in addition to a strike being issued.
13. The following **Prohibited Items** may not be sold, distributed, consumed, or displayed:
- a. Alcohol.
 - b. Drug-related paraphernalia or any type of imitation or replica drug paraphernalia (this includes cigarettes, vapes, cigars, pipes, hookahs, chewing tobacco, snuff and all other forms of tobacco prepared in such manner).
 - c. Herbal drug products and simulated drug products that imitate or mimic drug products.
 - d. Weapons (this includes imitations of and photographs of weapons including, but not limited to knives, clubs, nun-chucks, swords, arrows and any items with spikes, points or sharp edges).
 - e. Projectiles (this includes any object that can be thrown, fired, etc.).
 - f. GLASS: Glass décor is strictly prohibited. Any glass item sold for off-site consumption, regardless of content, must be wrapped to prevent breakage. Any beverage originally packaged in a glass container must be poured into a non-glass container for onsite consumption once purchased.
 - g. Any items containing nudity or sexually explicit subject matter.
 - h. Any items with symbolism or logos of inflammatory nature.
14. All participating countries are subject to health and safety inspections. Both health and JFRD inspections will be scheduled for each country, and all countries must pass both inspections before being permitted to open and serve guests. Country tent areas are also subject to random inspections throughout the event weekend. If a country fails any inspection, it will be required to close until all identified issues have been resolved and the area has been cleared for reopening.

SIGNAGE

15. No handouts may be distributed at any time without prior written approval from the Office of Sports & Entertainment. Countries must list and provide proofs of any educational literature intended for distribution in the Educational Component Form and have it pre-approved by the Office of Sports & Entertainment. Any non-approved materials are subject to immediate on-site confiscation and may result in a strike.
16. No signs indicating a sale, discounts, or new low prices are permitted. This includes announcements made over a public-address system as well.
17. No unauthorized signs may be displayed at any time. This includes, but is not limited to, the installation of signs around the perimeter of country tents, within the event footprint, or the use of additional menu boards. All additional signage must be pre-approved in writing by the Office of Sports & Entertainment.

Violations of this rule will result in one (1) warning to remove the unauthorized items. After that warning has been issued, each sign will be subject to a fine of \$50 per unauthorized sign, to be paid on site during the event to the Office of Sports & Entertainment.

18. Only promotional materials produced by a country's official tourism department may be displayed.

19. No advertisements or corporate names may be displayed on any items, signage, or materials unless approved on the Supporter Recognition Form. This includes, but is not limited to, items such as bags, banners, tablecloths, business cards, circulars, announcements, posters, pens, etc.

Violations of this rule will result in one (1) warning to remove the unauthorized items. After that warning has been issued, each sign will be subject to a fine of \$50 per unauthorized sign, to be paid on site during the event to the Office of Sports & Entertainment.

20. Any country may request to proofread all signage produced by the Office of Sports & Entertainment no later than **Thursday, December 10, 2026**. Requests for revisions or reprints after this date will be considered on a case-by-case basis. If approved, changes will be subject to a revision/reprint fee of \$50, payable to the Office of Sports & Entertainment prior to any changes being made.

Should a request be denied, countries are not permitted to alter signage in any way on site and must use signage as originally produced. Violations of this rule will result in a fine of \$50 per altered sign, payable on site during the event to the Office of Sports & Entertainment.

21. All Country Supporters must follow all guidelines as written in Country Supporter section (pg. 22).

FOOD & BEVERAGE

22. Two (2) cultural non-alcoholic beverages may be served per country. Smoothies, snow cones, ice drinks, iced teas, lemonade, fruit punch, hot coffee, hot tea and commercially prepackaged beverages in cans or plastic bottles may be sold. All products must be authentic and of verifiable origin. The Office of Sports & Entertainment must approve all beverages prior to the event and a sample may be required for consideration. **Water, Coca-Cola or Pepsi brand products are not permitted to be sold.**

23. All food (or beverage) menu signage will be professionally printed by the Office of Sports & Entertainment. Food vendors may not display their own custom signage or any third-party signage on or above their tent/area. Only items listed on your confirmed and approved menu(s) may be served. No restaurant names, addresses, or advertisements will be printed.

If menu items are listed for sale at a country tent that were not pre-approved, it is the responsibility of the country organizer to ensure these items are removed or covered. If unapproved items are not immediately addressed, a warning will be issued by the Office of Sports & Entertainment. After the warning, the country organizer or vendor must promptly cover or remove the items. Failure to comply will result in a fine of \$50 per unauthorized item, payable on site during the event to the Office of Sports & Entertainment.

All signage printed by the Office of Sports & Entertainment may not be altered in any way. Violations will result in a fine of \$50 per altered sign, payable on site during the event to the Office of Sports & Entertainment.

24. No food items may be sold that are not listed on the printed Menu Board. This does not include prepackaged snacks or sweets.

25. If an organization or vendor sells out of a menu item, the country's Quad Leader will provide a "SOLD OUT" sticker to place on the menu board. Any sign that is defaced or marked on will be subject to a fine of \$50 per alteration, payable on site to the Office of Sports & Entertainment.

Please note that extra menus will not be printed, so defacing your menu may negatively impact the representation of your country.

26. Food items for sale must be prepared or cooked onsite by the representing organization or verified approved vendor. Commercially prepackaged snacks and sweets are allowed to be sold and must be of verifiable origin. The Office of Sports & Entertainment must approve all food items prior to the event and a sample may be required for consideration.
27. All food handlers must follow current public health guidelines. A copy of the "Guide to Temporary Food Service Events" may be obtained from the Florida Department of Business and Professional Regulation (FLDBPR). This document is also accessible online at <https://www2.myfloridalicense.com/hotels-restaurants/licensing/temporarevent-guide/>.
28. Health and fire regulations for the City of Jacksonville must be strictly adhered to before, during and immediately following the event. Portable Class K fire extinguishers must be provided by vendors per NFPA 96 for cooking that uses vegetable or animal oils and fats or that produces grease laden vapors. There are no exceptions! **Please see pg. 13 for the City Fire Code information.**
29. All food must be appropriately and sufficiently covered. The Florida Department of Health states that tongs, waxed paper, or gloves must be used when serving food. Sneezeguards must be in place at all food service areas.
30. No person while affected with any disease in a communicable form or while a carrier of such disease or while afflicted with boils, infected wounds, sores or an acute respiratory infection shall be permitted to work in any area of a food service establishment in any capacity.
31. Cooking, grilling and/or frying are **not allowed** under tents rented from the City of Jacksonville; food warmers are permitted. However, FLDBPR requires vendors to provide overhead protection at all food service operations when food is being prepared/portioned or ware washing is done onsite. Failure to comply will result in not being cleared to open for event.
32. All cooking must end, and all equipment used for cooking hot foods must be turned off/extinguished (grills, fryers, hot plates, etc.), no later than ½ hour before the event scheduled end time each day.
33. Grease bins and wastewater bins will be available in designated areas for the disposal of all cooking grease and wastewater. **DO NOT** dispose of grease or used water in trash containers, on the ground, into the river, into a sewer drain, or in any receptacle other than the designated bins provided. Failure to comply may result in a strike.
34. Water hoses must never obstruct walkways at any time. Only City-issued potable water hoses are to be connected to verified water spigots within the event grounds where potable water is to be sourced; hoses must always remain connected to potable water stations and should never be relocated. All potable water must be stored in potable water containers and filled at water stations. Attaching splitters to these hoses is not permitted. Failure to comply may result in a strike.
35. Due to space constraints at the event venue, we are unable to accommodate food trucks as vendors. We encourage interested vendors to explore alternative setup options that require less space.

AUDIO

36. No excessive noise. Event producers take special care to avoid conflict in the scheduling of all country entertainment. The Office of Sports & Entertainment will produce and provide an entertainment schedule for the event. This schedule will be strictly enforced. If a main stage activity is occurring, countries located near the main stage may not play music or make announcements during that time.
37. The maximum Audio Level is set at 80 Decibels for music and/or performances in front of country tent. Maintaining appropriate and courteous audio levels must be a priority for all neighboring countries. Excessive noise and/or volume between countries makes it difficult for attendees to order food, merchandise, and participate in nearby activities.
38. All speakers and sound equipment must be directed inward toward the interior of your designated space to minimize disruption to neighboring tents and maintain a balanced sound environment throughout the event. This rule is in place to ensure a respectful and enjoyable experience for all participants and attendees. Non-compliance may result in reduced volume enforcement and removal of audio equipment. The only exception is during a country's tent entertainment performance; however, all equipment must be reset to its original position immediately after the performance concludes.
39. An Audio Strike will be given to an organization if the country's audio reaches above 80 Decibels. Corrective action should be taken immediately upon notification. An organization will be given up to five (5) minutes from time of notification by Office of Sports & Entertainment staff to take corrective action.
40. If the organization's amplified audio reaches above the established **80 Decibels a second time**, a second Audio Strike will be given, and a \$200.00 fee will be issued and due by the end of that event day. All amplified sound privileges will be revoked, and removal of audio equipment will be enforced. Revoked sound privileges will remain in effect from the time of removal through the end of Sunday night load-out.

ELECTRICAL

41. Electrical cords inside your tent or event space must be secured/covered so the cords do not create a trip hazard.
42. Interconnecting power strips, surge protectors, and/or extension cord devices together in a series, known as "Daisy Chaining," is strictly prohibited. Connecting multiple devices together in this manner can overload them, leading to potential failure and fire hazards.



43. Only City of Jacksonville staff are authorized to handle or operate event site generators. This restriction applies to all organization-affiliated personnel, including staff, vendors, volunteers, and participants. Unauthorized access or tampering will result in a strike against the organization, and any damages incurred may lead to additional fees.

EVENT PROPERTY

44. Any damage to tents, tables, chairs, city equipment or property caused by cooking or grilling will be the responsibility of the representing organization. Damages to any equipment will be billed directly to the nonprofit organization.

HEALTH & SAFETY

45. Smoking is prohibited within entire footprint of the event, including in and around tents or flammable items.
46. Any COVID-19 or other health regulations put in place for the event by the City of Jacksonville or Office of Sports & Entertainment must be adhered to by the organization including its volunteers and vendors.

TAXES & FEES

47. Each organization is responsible for paying all applicable sales taxes to the State of Florida in accordance with state and local laws. Consult your tax professional with any questions.
48. Additional fees beyond state and local sales tax may not be assessed to the customer. Additional fees, such as payment processing fees, must be included in cost of items.

Health Inspection

WONC is considered a Temporary Food Service Event by the Florida Department of Business and Professional Regulation (DBPR). Throughout the weekend your food is prepared, served, and sold to the public by you and/or your vendors. All food service operations in the event must be inspected as per Chapters 61C-1 and 61C-4, Florida Administrative Code, and Chapter 509, Florida Statutes by the Florida Department of Business and Professional Regulation, Division of Hotels and Restaurants (DBPR-H&R). Nonprofit organizations may **NOT** invoke their nonprofit status to waive this inspection and fee.

The City of Jacksonville requires all food service areas to be inspected and given a license.

Despite any statutory or other exclusions, as a condition for the organization's privilege to prepare and serve food at the event, the organization must consent to any inspection of their food preparation and service area requested or initiated by the Florida Department of Health (FL DOH).

The organization shall further agree that the City of Jacksonville may deny their right to prepare and/or serve food at the event if they invoke an exception to FDOH jurisdiction or otherwise cause any FDOH inspection not to proceed. As to the findings and recommendations of FDOH arising out of any such inspection, the organization agrees that the City of Jacksonville is within its rights to follow all such findings and recommendations, including but not limited to required correction of violations and shutdown in the event of non-compliance.

The City of Jacksonville will not be held liable if the organization neglects to meet the requirements of the Department of Business and Professional Regulation, Division of Restaurants and Hotels and is not allowed to serve food.

Inspection Requirements

Temporary public food service establishments and vendors are required to pay the following license fees at the time of licensing: 1-3 day event - \$91.00. The DBPR's Division of Hotels & Restaurants only accepts cashier's checks and money orders.

Specific requirements can be found at: <https://www2.myfloridalicense.com/hotels-restaurants/licensing/temporarevent-guide/>

The following items will be checked during inspection:

- **Fire Protection** – Make sure you have adequate fire-related equipment (i.e. fire extinguishers). Fire extinguishers must have a state approved service tag and be a minimum classification of 2A-10BC (Class K if producing grease – laden vapors).
 - **City Fire Code:**
 - 50.7.1.3.1 Portable fire extinguishers shall be provided per NFPA 96 for cooking operations.
 - 50.7.1.3.2 A minimum of one 2A:10BC portable fire extinguisher shall be provided when a generator or other fuel fired appliance is used.
 - 50.7.1.3.3 When wood or charcoal is being used, a minimum of one 2A portable fire extinguisher or an approved hose line shall be provided.

- 50.7.1.4 Mobile or temporary cooking operations shall be separated from buildings or structures, combustible materials, vehicle and other cooking operations by a minimum of 3 ft (1m).



2A:10BC Fire Extinguisher



Class K (grease vapors)

- **Water** – Make sure you have a clean water supply and proper wastewater disposal. Wastewater must be disposed of in greywater bins, which will be provided by the City of Jacksonville.
- **Hand Washing** – Vendors must have a hand washing area that includes soap and clean single-use towels. Food handlers must use gloves when touching food items and should not contact food with bare hands.
- **Sanitizer** – There should be a sanitizer set-up in each food service area. For example, a bleach/water mixture in a tight spray bottle or container would be considered acceptable sanitizer.
- **Food Temperatures** – All food must meet the proper temperatures. Hot foods must be maintained at 140° F or above and cold foods must be maintained at 41° F or below.
- **Food Protection** – Food should be obtained from an approved source (i.e., no homegrown foods). All foods must have overhead protection during storage or portioning. The only exception to this rule is when food is being prepared on a grill, which must be at least five feet away from your covered area.
- **Tent** – Tents used in cooking areas should have tag or paperwork stating fire retardant/flame resistant.

Three-Strike Penalty System

The Three-Strike Penalty System has been created to enforce the rules and regulations outlined in this Country Manual. Non-compliance with any rule by the nonprofit organization, associated vendor, or associated volunteer will result in a strike for that organization.

Should any rule or non-compliance occur or be observed during the event, a written strike will be administered by the Office of Sports & Entertainment. The strike will be given to and communicated directly with the organization's Country Chairperson(s) as designated in the application materials.

Strikes may be given to any country throughout the duration of the event including during load-in and load-out times. Participation in the event signifies your organization's understanding of the following:

1. **First Offense - Strike 1:** An organization will be given up to thirty (30) minutes (or longer if deemed necessary by Office of Sports & Entertainment) from time of notification by Office of Sports & Entertainment staff to take corrective action and/or comply with the rule or regulation that has been broken. Corrective action should be taken immediately upon notification.
2. **Second Offense - Strike 2:** A second strike will be issued if the organization has still not corrected a prior offense(s) or commits a new offense. Organization will be given up to thirty (30) minutes (or longer if deemed necessary by Office of Sports & Entertainment) from time of notification by Office of Sports & Entertainment staff to take corrective action and/or comply with the rule or regulation that has been broken. Corrective action should be taken immediately upon notification.
3. **Third Offense - Strike 3:** A third strike will be issued if the organization has still not corrected a prior offense(s) or commits a new offense. The penalty for a third strike shall be a \$200.00 fee due by the end of that event day, and the organization will be given up to thirty (30) minutes (or longer if deemed necessary by Office of Sports & Entertainment) from time of notification by Office of Sports & Entertainment staff to take corrective action and/or comply with the rule or regulation that has been broken. Corrective action should be taken immediately upon notification. Once a country has received Three (3) Strikes, they are eliminated for consideration from all event awards for the current year.
4. **Additional Offenses:** Any additional offense will be penalized with a \$200.00 fee per offense due by the end of that event day, and the organization will be given up to thirty (30) minutes (or longer if deemed necessary by Office of Sports & Entertainment) from time of notification by Office of Sports & Entertainment staff to take corrective action and/or comply with the rule or regulation that has been broken. Corrective action should be taken immediately upon notification.

Event Components for Countries

Presentation requirements for educational, entertainment, cuisine and merchandise are as follows:

- Each country is **REQUIRED** to present the **educational component**.
- In addition to the educational component, countries must select **at least one (1) additional components**: entertainment, cuisine, and/or merchandise. You are not required to present all four but may do so if you choose.
- You must confirm and finalize your additional components no later than **December 10, 2026**.
- No projectiles or throwing of items may be permitted as part of any component.
- If you choose to include a demonstration, dance, storytelling, or music performance, you must designate one category for it to be evaluated under: Educational or Entertainment. These types of presentations will only count toward one component, not both.

Educational Component (required)

As a part of the event, each country is **required** to produce an educational activity that relates to their country's history, culture, language, geography, etc. This component must be suitable for all ages and presented on both days of event. To ensure that participants will benefit from this experience, you are required to provide a description of the educational component(s) that will be included in your country's presentation. We encourage you to be innovative with the creation of your educational component. It should include exciting and interactive elements that engage attendees and deepen their understanding as they learn more about your country's culture. The Office of Sports & Entertainment will review educational component plans for all organizations. You will be notified if your plan needs revision.

When you design the educational component, please consider the following criteria:

1. What teaching and learning activities will the organization use?
2. How will the organization check for understanding by the attendee?
3. Does this activity clearly and accurately teach about my country's culture, history, language, geography, or traditions?
4. Is the activity hands-on, age-appropriate, and keep the attendees actively involved?

The Educational Component will be evaluated based on the information provided in your application. Your grade will directly impact your eligibility and participation status for the following year. Incomplete or inadequate submissions will result in a strike.

Graded categories will include:

1. Cultural/Educational Value
2. Interactivity & Engagement
3. Creativity & Innovation
4. Visual & Informational Display
5. Consistency & Effort

Educational Component Examples not limited to:

- Cultural Artifact Display
- Traditional Games or Sports (without involving projectiles)

- Holiday/Festival Showcase
- Cultural Attire Station
- Hands-On Cultural Craft Activity

Entertainment Component (optional)

Countries are encouraged to present entertainment that is exciting and appropriate for all ages during both event days. We suggest creating or finding an entertainment presentation that can be repeated several times a day, throughout the event. Performances and music must end each day no later than ½ an hour before the event scheduled end time. Every country performer and supporting personnel **MUST** have a wristband to enter the event.

Country participants may apply to perform on the Main Stage by submitting the request in their Form 2. Any entertainment or performances taking place at a country's tent must also be requested through Form 2. For purposes of this event "entertainment or performance" refers to any organized, planned, or presented activity conducted at or in front of a country's tent that is intended to entertain, engage, educate, or showcase the country's culture, traditions, arts, or heritage. This may include, but is not limited to, live music, singing, dancing, cultural demonstrations, traditional ceremonies, theatrical presentations, storytelling, spoken-word presentations, cultural demonstrations, and other staged or organized activities involving performers or audience participation. All entertainment and performances must receive prior approval from the Office of Sports & Entertainment.

All rules regarding audio must be followed when presenting entertainment components (refer to page 11). Entertainment components may temporarily occupy the space in front of your country tent(s). The amount of space and length of time utilized for entertainment purposes must be pre-approved by the Office Sports & Entertainment. Please do not confirm your performers until you have received written approval of your entertainment scheduling from the Office of Sports & Entertainment.

Fortune telling, palm reading, or any activities of a similar nature are not permitted at the event.

Cuisine Component (optional)

Countries have the option to prepare and sell cultural foods, beverages, and desserts that are representative of their country's traditional culinary practices. Cuisine and beverages should be unique to the country your organization is representing. Commercially prepackaged snacks and sweets are permitted and must be of verifiable origin. The maximum menu item quantities of food, sides, desserts and beverages to be presented by each country are listed below:

- **Five (5) Combos Plates** – main protein/s and side/s
- **Five (5) Individually sold items** – this is for sides or desserts
- **Two (2) Beverages** (non-alcoholic)

When submitting your Cuisine Component Form, please provide a detailed description for each menu item being served. **Sales tax and any payment processing fees must be included in the menu price per item.** This menu is subject to the approval of the Office of Sports & Entertainment. **Organizations and their vendor(s) agree to sell only pre-approved items.**

All rules regarding cuisine and beverages must be followed when presenting the cuisine component. The registered nonprofit organization is responsible for all vendors in their display area even if they are independent vendors. These vendors are subject to the same rules and regulations of the event and failing to obey these rules and regulations will result in disciplinary action for the chairperson and the organization.

Due to space constraints at the event venue, we are unable to accommodate food trucks as vendors. We encourage interested vendors to explore alternative setup options that require less space.

Merchandise Component (optional)

Countries have the option to sell goods that are representative of their country and culture. All items for sale should be culturally authentic or crafted in a traditional style that is unique to the country your organization is representing.

All rules regarding sold goods must be followed by country representatives and sub-contracted vendors within the country activation area. The registered nonprofit organization is responsible for any and all vendors in their display area even if they are independent vendors. These vendors are subject to the same rules and regulations of the event and failing to obey these rules and regulations will result in disciplinary action for the chairperson and the organization.

Equipment & Space

The City of Jacksonville offers organizations the opportunity to rent equipment to enhance their presentation at the Event. Each organization is responsible for taking care of rented equipment to prevent theft and damage. Equipment rented from the City of Jacksonville must be used solely for its designated purpose. For example, tables may not be used in a folded position as floor pallets for storing items on the ground. Any country found utilizing a piece of equipment in a way other than its designated purpose will immediately be issued a strike on the Three-Strike Penalty System. If the item is damaged, repair and/or replacement charges will be assessed to the organization. No exceptions.

Included with each country registration is the following equipment: one (1) 20' x 20' tent, one (1) country banner, four (4) 8-foot tables, and eight (8) folding chairs. This equipment will be placed at each country tent prior to load-in. Trash cans, grease bins and gray/wastewater bins are placed in designated event areas nearby country locations.

On the first day of event load-in, each Country Chairperson is required to “check-out” all equipment with their Quad Leader; on the last day of the event during load-out, each Country Chairperson is required to “check-in” all equipment with their Quad Leader. During this time, the Quad Leader will confirm with each Country Chairperson that all equipment initially distributed is returned and in good condition prior to exiting the premises.

Each country has the option to upgrade their 20' x 20' tent to a 20' x 40' tent. No additional tents or space options will be available beyond these. Personal tents are not permitted, with the exception of small tents used exclusively for food preparation located directly behind your assigned country tent. Requests for additional space beyond the listed options will not be considered.

Countries may order commonly requested items such as tables, chairs and tents through the Office of Sports & Entertainment. Availability is not guaranteed. Prices for these items are listed below and are non-refundable. These items will not be available to add on site and must requested and paid for by **December 10, 2026**.

Item	Rental Cost Per Item
8' Table*	\$16.00
Folding Chair	\$2.50

* Price subject to increase due to supplier increase.

** Any country participating in the Cuisine Component will be provided with an additional space, equal in size to their main tent, located directly behind it. This extra space is offered at no additional cost and is designated for cooking purposes only.

Tent Requirements



FIRE PREVENTION DIVISION

Please refer to Bulletin G-06-10 for categorization and permitting requirements for different sizes of tents and their uses. For the Fire Marshal's Office review, a layout plan with a description of intended use will be necessary. See below for further details on tent requirements and layout plans.

Guidelines for the use of *permitted* tents (Please refer to NFPA 1, Chapter 25):

- Flame Resistance:
 - All tent fabric must be flame/fire resistant.
 - A copy of approved laboratory testing is required to be turned in the Fire Marshal's Office as evidence of the flame/fire resistance.
- Egress:
 - All tents:
 - The minimum width of an exit cannot be less than 44 inches
 - Guide/Guy wires or ropes shall not cross any means of egress at a height of less than 7 feet
 - Tent stakes that are adjacent to any means of egress from any tent open to the public shall be railed off, capped or covered.
 - Tents placed near fences or other obstructions must maintain a clear exit path sufficiently away from the tent.
 - Fire Hazards
 - While the tent is in use, the area enclosed and not less than 10 feet on all sides of such tent, must be cleared of all flammable or combustible material and vegetation.
 - No smoking will be permitted inside or within 10 feet of the tent
 - No hay, straw, shavings or other similar combustible material are permitted within any tent unless they have been treated with a flame retardant acceptable to the Fire Marshal's Office
 - A certificate should be available from the manufacture or supplier and must be provided to the Fire Marshal's Office prior to placing the material within the tent.
 - Electrical:
 - Please refer to Bulletin G-06-10 for permitting and electrical work affidavit.
 - The electrical system shall be installed, maintained and operated in a safe, professional manner. When in use, portable electrical systems shall be inspected daily by a qualified person. Any defects found are required to be corrected before the public is admitted.
 - The electrical system and equipment must be isolated from the public by proper elevation or guarding.
 - All electrical fuses and switches must be enclosed in approved enclosures.
 - Cables on the ground in areas travel by the public must be placed in trenches or protected by approved covers (yellow jacket etc.). All electrical systems must be properly grounded.
 - Electrical installations must comply with the National Electrical Code (NFPA 70).

- Generators:
 - A minimum of one 2A:10BC fire extinguisher, which has been inspected and tagged by a licensed company, shall be provided.
 - Generators must be placed so exhaust fumes do not enter tents and be at least 15 feet from the tent.
 - Tanks should be of sufficient size to permit uninterrupted operation during normal operating hours.
 - Refueling can only be conducted when not in use.
- Heating Devices:
 - All devices:
 - Use and installation must be approved by the Fire Marshal's Office.
 - Must be labeled and approved for use.
 - Propane Heating Systems:
 - Tanks shall be no closer than 10 feet to the tent.
 - All propane tanks shall be labeled.
 - All propane tanks shall be stored in the upright position and shall be secured to prevent them from falling or being knocked over.
 - Electric Heaters:
 - Must be connected to a power source that suitable for outside use and of sufficient size handle the electrical load.
- Fire Protection:
 - All extinguishers are required to be inspected and tagged by a licensed company.
 - A minimum of one 2A:10BC fire extinguisher shall be provided.
 - For large tents and tents with multiple exits, extinguishers shall be located at each exit and at a travel distance no further than 75 feet.
- Cooking (See also NFPA 1, Chapter 50):
 - The use of any open flame devices shall be approved by the Fire Marshal's Office.
 - Cooking shall not take place within tents occupied by the public.
 - A minimum of one 2A:10BC fire extinguisher, which has been inspected and tagged by a licensed company, shall be provided.
 - A Class K extinguisher, which has been inspected and tagged by a licensed company, shall be provided when combustible cooking media, such as vegetable oils, animal oils or fats are used.
- Location and Spacing:
 - There shall be a minimum of 10 feet between stake lines.
 - Tents not occupied by the public or used storage of combustible materials shall be permitted to be closer than 10 feet.
 - o Tents not exceeding 1,200 sq ft in a finished ground level area and located in fairgrounds or similar open spaces shall not be required to be separated provided that safety precautions have meet the approval of the Fire Marshal's Office.
 - When used for cooking, there shall be a minimum of 10 feet between building or structures, combustible materials, vehicles and other cooking operations.

Electrical

Each organization may request electrical service for their display area. Pricing will be as follows:

- One (1) Quad Box, which is four outlets on two-110 volt/20-amp circuits: \$50 each for both event days.
- One (1) 120 volt/30-amp Circuit, which powers small stoves or other mid-range equipment (griddles/flat tops, food warmers, coolers/refrigeration, etc.): \$80 each for both event days.
- One (1) 240 volt/50-amp Circuit, which powers large stoves/ranges (commercial griddles/flat tops, large fryers, large commercial coolers/refrigerators, etc.): \$100 each for all both event days.

In the event a City Electrician deems that insufficient power has been ordered by the organization due to the power needs of the present equipment, the City of Jacksonville will require the organization to purchase additional power. An additional fee of \$20 per item will be charged on top of the standard fee stated above. Fees for power are not pro-rated. Payment must be made before the electrical service is provided.

Requirements should be submitted during registration via the Electrical Request Form. Any needs submitted after the deadline will be provided if available and only after payment is received.

Plugging multiple power strips/surge protectors into another power strip/surge protector, known as “daisy chaining”, is strictly prohibited. All power strips/surge protectors, extension cords, and other electrical cabling must be in good safe working condition (no tears, frays, etc.) The City Fire Marshall and/or City Electrician may deem cabling unsafe for use at any time; however, it is the responsibility of the organization to provide safe working cables for their own usage.

Decorations

Event and cultural décor are highly encouraged. Each organization should provide its own décor for their country display area. Tables should be skirted or otherwise decorated and draped. Remember to plan for an appropriate light source for the display area(s). Typically, two to three floodlights will provide sufficient lighting. Stapling into tables, equipment or other infrastructure not owned by the organization is prohibited.

Wristbands & Parking Passes

The Office of Sports & Entertainment will issue event wristbands to each organization for distribution to country staff, workers, vendors, volunteers, and entertainers at the event. All personnel are required to always wear the appropriate event-issued wristband while operating within the event. Wristbands are non-transferable and are color coded for each day of the event. Used wristbands may not be passed to other people upon entering the event. Additional wristbands may be purchased through the Office of Sports & Entertainment as available. The Office of Sports & Entertainment may limit the number of wristbands issued and purchased at its sole discretion.

Official event parking passes must be utilized at all parking lots surrounding the event. *Parking is limited and will be issued based on availability.* Parking in an unapproved location or without a valid parking pass will result in vehicles being towed at the owner’s expense. If you require handicap accessible parking and/or parking for trailers or other oversized vehicles, please indicate the number needed on the Parking Pass Request Form. Additional parking may be purchased through the Office of Sports & Entertainment as available.

Load-in & Load-Out Procedure

Load-in begins on **Friday, February 26, 2027**. Specific load in times will be assigned to each country dependent on location inside the event. During load-in, each country will be limited to a maximum of three (3) vehicles inside the event footprint.

There will be 24-hour security starting at 8:00 a.m. on **Friday, February 26, 2027**. Security will remain on-site until 11:59 p.m. on **Sunday, February 28, 2027**.

Daily setup must be completed at least 30 minutes prior to gates opening. For daily setup, security guards will stop vehicle entry into the event 60 minutes prior to gates opening. All vehicles must be cleared 30 minutes prior to gates opening. Gates will open promptly at scheduled event time each day.

Vendors/organizers needing vehicle access to the event on Friday and Saturday evenings after the event ends will be granted access only after security and event staff have cleared the event of guests and it is safe for vehicular traffic.

Load-out begins immediately following the close of the event on **Sunday, February 28, 2027**. Two (2) vehicles are granted access after security and staff have cleared the event site of guests and it is deemed safe for vehicular traffic. The event site will remain open for load-out until 11:00 p.m. that evening. There will be no overnight security on Sunday night beyond 8:00 pm. The City of Jacksonville will not be liable for any lost, stolen, or damaged items left at event site. Items are always the sole responsibility of the owner. If any items are left behind and must be removed, the cost will be billed to the nonprofit organization. The cleaning of pavement stains caused by cooking oil/grease will be billed to the nonprofit organization.

The City of Jacksonville and event volunteers are not authorized to sign for any deliveries and are therefore not responsible for any items lost, stolen, misplaced, or misdirected. Delivery companies should be given the name of the organizing group, contact person and their location at the event. We strongly encourage you to have deliveries made during your assigned load-in time when you can be present or make arrangement for deliveries directly to your business or organization prior to the event. No delivery vehicles will be allowed to make deliveries inside the event during event hours.

Country Supporter

A Country Supporter, formerly known as a Sponsor, is an external organization or business that provides materials or monetary support to your organization in direct execution of your country representation. The Supporter Recognition Form is included with event registration to allow you to submit the names of businesses you wish to acknowledge for their key role in supporting your participation at the event. The Office of Sports & Entertainment will review supporter plans for approval. Supporter recognition approval will be given by **Thursday, December 10, 2026**. You will be notified if your plans are acceptable. While participating organizations are encouraged to solicit support from businesses in the community, it is important that the organizations abide by the guidelines for pursuing supporters.

Use the following guidelines for your Country Supporter recognition at the event:

1. The Office of Sports & Entertainment actively solicits corporate sponsorships for the event. As a general rule, Supporters listed on the Supporter Recognition Form will be approved for recognition unless they conflict with the event sponsors. This includes competing businesses.
2. Under no circumstances may countries solicit media sponsorships (including television, print, online, or radio) for this event.
3. Ensure your Supporter understands that their contributions are solely for your country's display at the event and are not part of the City of Jacksonville's sponsorship promotion of WONC. Country Supporters may not represent themselves as sponsors of the WONC event in any way, including advertisements on TV, Radio, Newspaper, Magazine, or Social Media.
 - Approved Language Example: "Company A is a proud supporter of Greece at the World of Nations Celebration"
 - Unacceptable Language Example: "Company A is a proud supporter/sponsor of the World of Nations Celebration."
4. Supporters may not distribute any promotional materials — including but not limited to samples, business cards, or flyers — without prior written approval from the Office of Sports & Entertainment. Approved Supporters may solicit business only within their registered country space.

Violations will result in one (1) warning to cease the activity; any subsequent violation will be subject to a fine of \$50 per occurrence, payable on site to the Office of Sports & Entertainment.

5. Approved Supporters will be listed on a single 22" x 28" signage board provided by the Office of Sports & Entertainment. Recognition is contingent upon the organization's timely submission of the Supporter Recognition Form during event registration.

Country Insurance Requirements

Without limiting its liability under this Agreement, Country shall at all times during the term of this Agreement procure prior to commencement of work and maintain at its sole expense during the life of this Agreement (and Country shall require its subcontractors, laborers, materialmen and suppliers to provide, as applicable), insurance of the types and limits not less than amounts stated below:

Schedule	Insurance Coverages
Worker's Compensation	Limits
Employer's Liability	Florida Statutory Coverage
	\$100,000 Each Accident
	\$500,000 Disease Policy Limit
	\$100,000 Each Employee/Disease

This insurance shall cover the Country (and, to the extent they are not otherwise insured, its subcontractors) for those sources of liability which would be covered by the latest edition of the standard Workers' Compensation policy, as filed for use in the State of Florida by the National Council on Compensation Insurance (NCCI), without any restrictive endorsements other than the Florida Employers Liability Coverage Endorsement (NCCI Form WC 09 03), those which are required by the State of Florida, or any restrictive NCCI endorsements which, under NCCI filing, must be attached to the policy (i.e., mandatory endorsements). In addition to coverage for the Florida Workers' Compensation Act, where appropriate, coverage is to be included for the Federal Employer's Liability Act, USL&H and Jones, and any other applicable federal or state law.

You may be responsible for workers' compensation benefits, payable to an injured employee as defined by Chapter 440, Florida Statutes; and you are solely responsible for determining the applicability of Chapter 440, Florida Statutes. If you have four (4) or more employees, a Worker's Compensation Policy is required. Please check with your insurance agent to determine your eligibility, as the law has certain types of business criteria that have different requirements.

The City may elect to waive the above insurance requirements if you determine that you are not required to carry workers' compensation coverage as defined under Chapter 440, Florida Statutes. Your determination must be communicated in written form on your letterhead, verifying the exemption, and certified and signed by an officer or your authorized representative.

Commercial General Liability	\$2,000 General Aggregate
	\$2,000,000 Products & Comp. Ops. Agg.
	\$1,000,000 Personal/Advertising Injury
	\$1,000,000 Each Occurrence
	\$50,000 Fire Damage
	\$5,000 Medical Expenses

Such insurance shall be no more restrictive than that provided by the most recent version of the standard Commercial General Liability Form (ISO Form CG 00 01) as filed for use in the State of Florida without any restrictive endorsements other than those reasonably required by the City's Office of Insurance and Risk Management. An Excess Liability policy or Umbrella policy can be used to satisfy the above limits.

Automobile Liability	\$500,000 Combined Single Limit
-----------------------------	---------------------------------

(Automobile Liability Coverage is only required if automobiles, owned, hired or non-owned used in performance of the Agreement enter the park)

Such insurance shall be no more restrictive than that provided by the most recent version of the standard Business Auto Coverage Form (ISO Form CA0001) as filed for use in the State of Florida without any restrictive endorsements other than those which are required by the State of Florida, or equivalent manuscript form, must be attached to the policy equivalent endorsement as filed with ISO (i.e., mandatory endorsement). **All countries, exhibitors, vendors, applicants, and volunteers will need to load and unload in to assigned load-in areas. Vehicles are prohibited from driving in the park, except when noted as approved Load-In & Load-Out times in the 2027 Country Manual.**

Additional Insurance Provisions

A. Additional Insured: All insurance except Worker's Compensation shall be endorsed to name the City of Jacksonville and City's members, officials, officer, employees and agents as Additional Insured. Additional Insured for General Liability shall be in a form no more restrictive than CG2010, Automobile Liability CA2048.

B. Waiver of Subrogation. All required insurance policies shall be endorsed to provide for a waiver of underwriter's rights of subrogation in favor of the City of Jacksonville and its members, officials, officers, employees and agents.

C. Country's Insurance Primary. The insurance provided by the Country shall apply on a primary basis to, and shall not require contribution from, any other insurance or self-insurance maintained by the City or any City members, officials, officers, employees and agents.

D. Deductible or Self-Insured Retention Provisions. All deductibles and self-insured retentions associated with coverages required for compliance with this Contract shall remain the sole and exclusive responsibility of the named insured Country. Under no circumstances will the City of Jacksonville and its members, officers, directors, employees, representatives, and agents be responsible for paying any deductible or self-insured retentions related to this Contract.

E. Contractor's Insurance Additional Remedy. Compliance with the insurance requirements of this Contract shall not limit the liability of the Country or its Subcontractors, employees or agents to the City or others. Any remedy provided to City or City's members, officials, officers, employees or agents shall be in addition to and not in lieu of any remedy available under this Contract or otherwise.

F. Waiver/Estoppel. Neither approval by City nor failure to disapprove the insurance furnished by Country shall relieve Country of Country's full responsibility to provide insurance as required under this Contract.

G. Carrier Qualifications. The above insurance shall be written by an insurer holding a current certificate of authority pursuant to Chapter 624, Florida Statute or a company that is declared as an approved Surplus Lines carrier under Chapter 626 Florida Statutes. Such Insurance shall be written by an Insurer with an A.M. Best Rating of A-VII or better.

H. Notice. The Country shall provide an endorsement issued by the insurer to provide the City thirty (30) days prior to written notice of any change in the above insurance coverage limits or cancellation, including expiration or non-renewal. If such endorsement is not available then the Country, as applicable, shall provide said a thirty (30) days written notice of any change in the above coverages or limits, coverage being suspended, voided, cancelled, including expiration or non-renewal.

I. Survival. Anything to the contrary notwithstanding, the liabilities of the Country under this Contract shall survive and not be terminated, reduced or otherwise limited by any expiration or termination of insurance coverage.

J. Volunteers - Each must sign a waiver of liability.

K. Choice of Law/Venue – Venue for any action arising under this Agreement is exclusively in Duval County, Florida and the laws of Florida and the ordinances of the City of Jacksonville shall govern this contract.

INDEMNIFICATION

Country shall hold harmless, indemnify, and defend the City of Jacksonville and City's members, officers, officials, employees and agents (collectively the "Indemnified Parties") from and against, without limitation, any and all claims, suits, actions, losses, damages, injuries, liabilities, fines, penalties, costs, and expenses of whatsoever kind or nature resulting from the participation in the event by the Country, its subcontractors, vendors, sponsors and volunteers (collectively the "Indemnifying Parties") for:

1. General Tort Liability, for any negligent act, error or omission, recklessness or intentionally wrongful conduct on the part of the Indemnifying Parties that causes injury (whether mental or corporeal) to persons (including death) or damage to property, whether arising out of or incidental to the Indemnifying Parties' performance of the Contract, operations, services or work performed hereunder; and
2. Environmental Liability, to the extent this Contract contemplates environmental exposures, arising from or in connection with any environmental, health, and safety liabilities, claims, citations, clean-up or damages whether arising out of or relating to the operation or other activities performed in connection with Contract; and
3. Intellectual Property Liability, to the extent this Contract contemplates intellectual property exposures, arising directly or indirectly out of any allegation that the Services, any product generated by the Services, or any part of the Services as contemplated in this Contract, constitutes an infringement of any copyright, patent, trade secret or any other intellectual property right. If in any suit or proceeding, the Services, or any product generated by the Services, is held to constitute an infringement and its use is permanently enjoined, the Indemnifying Parties shall, immediately, make every reasonable effort to secure within 60 days, for the Indemnified Parties a license, authorizing the continued use of the Service or product. If the Indemnifying Parties fail to secure such a license for the Indemnified Parties, then the Indemnifying Parties shall replace the Service or product or modify such Service or product in a way satisfactory to Buyer, so that the Service or product is non-infringing.

If an Indemnifying Party exercises its rights under this Contract, the Indemnifying Party will (1) provide reasonable notice to the Indemnified Parties of the applicable claim or liability, and (2) allow Indemnified Parties, at their own expense, to participate in the litigation of such claim or liability to protect their interests. The scope and terms of the indemnity shall survive the expiration or termination of the Contract.

In the event any portion of the scope or terms of this indemnity is in derogation of Section 725.06 or 725.08 of the Florida Statutes, all other terms of this indemnity shall remain in full force and effect. Further, any term which offends Section 725.06 or 725.08 of the Florida Statutes will be modified to comply with said statutes.

CITY OF JACKSONVILLE EVENT CODE OF CONDUCT

The City of Jacksonville is committed to creating a safe and enjoyable event experience for all. When attending a City of Jacksonville Event by the Office of Sports and Entertainment refrain from the following:

- Behavior that is unruly, disruptive, threatening or illegal in nature, including fighting and physical harassment Foul, harassing or abusive language towards other attendees or staff
- Unreasonably obstructing the view or pathways to areas within the event walkways
- Smoking (including e-cigarettes)
- Intoxication or other signs of alcohol or substance impairment
- Obscene or offensive gestures, signage or clothing, including the use of such language or gestures concerning a person's race, ethnicity, color, gender, religion, creed, disability, age, sexual orientation, gender identity/expression or national origin; or to instigate, incite or encourage a confrontation or physical assault.
- Interference with the attendee event experience.
- Being in possession of forbidden items (see list of event's Prohibited Items), outside alcohol, and/ or illegal substances within the event perimeter.
- Conduct that results in damage to the event venue or other real or personal property.

Attendees are expected to follow all safety instructions from event staff, law enforcement, and security personnel. Please report any concerns or suspicious activity immediately. Violating this Code of Conduct may result in removal without refund and a ban prohibiting attendance at future events. Event organizers reserve the right to change this Code of Conduct at any time, so please check for updates before attending.

We hope you have an enjoyable and memorable event experience. Thank you for doing your part to support a positive & safe environment for everyone!

WONC Awards

The awards are as follows:

Best Overall Presentation of a Country & Culture

The winning country will be determined by a committee. Selection criteria is based on overall presentation of educational material, entertainment, cuisine, decor and presentation of the culture. Eligible countries must also not have received any strikes during the event. **This winner's registration fee will be waived for the 2028 WONC.**

People's Choice Award

Based on event attendees' experience, the people choose their favorite country by voting via survey after the event.

Gold Star & Silver Star Award

Given to the organization that performed exceptionally in all aspects of the event. This includes timely submission of documents, forms and information; attendance at required meetings and overall country presentation. The winner of this award shows the ability to follow event rules and guidelines, meet deadlines and has great organizational skills.

Rising Star Award

Given to the country that has noticeably enhanced their presentation. This may include country design, food, cultural attire, educational components, entertainment, presentation and/or decor.

Best Cultural Clothing

Given to the country that presents the best cultural clothing. Winning presentations are an authentic representation of the country's traditional clothing and attire.

Best Education Award

Given to the country that presents the best educational component at the event. This country's educational presentation is creative, informative, engaging, and well-thought-out. **This winner's registration fee will be waived for the 2028 WONC.**

Best Entertainment Award

Given to the country that presents the best entertainment component at the event. Winning presentations are unique, creative, visually appealing, well-rehearsed and authentically representative of the country's culture.

Best Cuisine Award

Given to the country that presents the best cuisine component at the event. Winning presentations are authentic and flavorful. All food items should be original and closely resemble traditional food items served in the country.